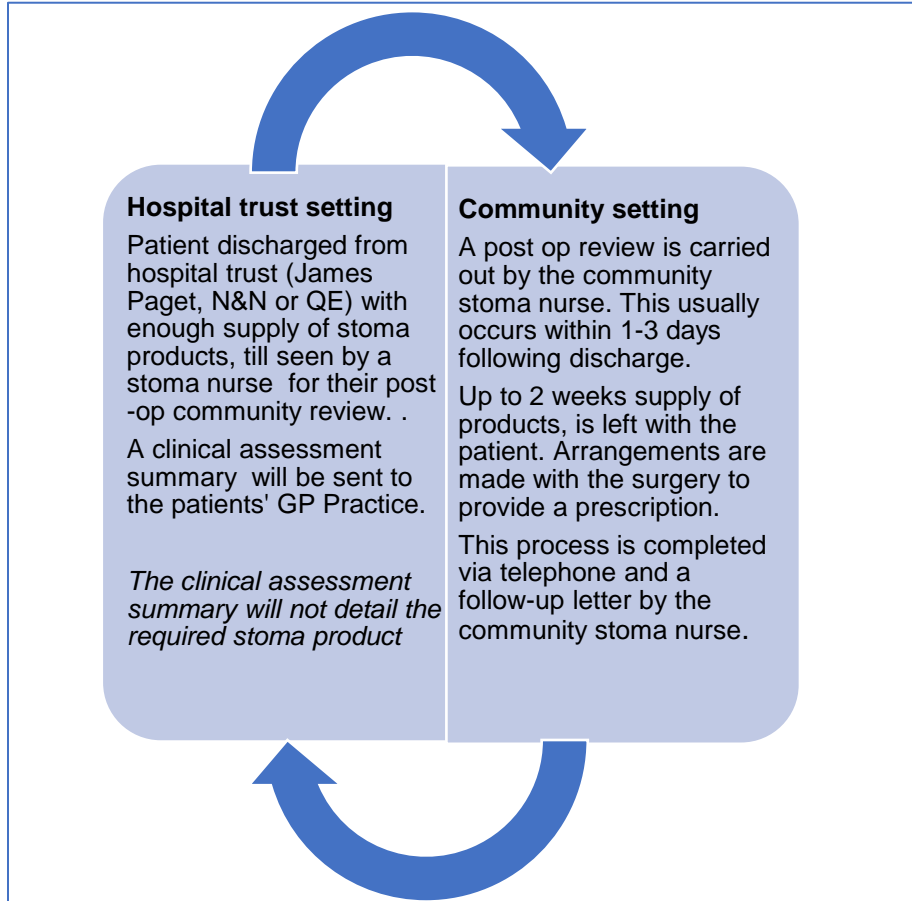


Norfolk & Waveney Stoma Prescription Pathway



Hospital Trust Stoma Team

James Paget Hospital, Great Yarmouth: 01493 452427

Norfolk & Norwich University Hospital: 01603 286441

Queen Elizabeth Hospital Kings Lynn: 01553 613234 or 01553 613613 Bleep 3645 or 3544



- GP Practice will receive a clinical assessment summary from the hospital but this will not include required stoma products.
- GP Practice will receive a prescription request from community stoma nurse following a patients' post-op assessment.
- GP Practice should update the patients' repeat template ensuring that all items are current as per AUR, quantities aligned to 28 day prescribing and issue duration is set correctly.
- GP Practice should issue the first prescription based on the community stoma nurses' request and send it to patient or to their DAC or Pharmacy of choice.

- The GP Practice should create a repeat prescription template based on the Community stoma nurses' prescription request and not a letter from DACs.
- The GP Practice should **decline** all retrospective prescription requests from DACs and pharmacies
- The GP Practice should **decline** all prescription requests that have not been authorised in writing by the Trust/Community stoma nurses.
- The GP Practice should use the agreed Norfolk and Waveney Fair Usage Policy to support stoma prescribing. This can be found on Knowledge Anglia alongside other stoma prescribing policies.

- The GP Practice should refer patients who over-order bags or accessories to the community stoma nurse for a clinical review. The community stoma nurse will contact patients via telephone or by other suitable methods. Most patients order more bags when there is an underlying issue with their stoma e.g. ill-fitting bags, excessive output, tummy upset or hernias etc.
- Accessories trialled by patients following the recommendation of a DAC should be purchased by the patient

- Appliances and accessories should **not** be dispensed to patients prior to receiving a valid FP10 prescription from a GP Practice.
- Appliances and accessories should **not** be requested before receiving recommendations from the Stoma Specialist Team.
- DACs should **not** mail drop samples to patient homes in our location.

- Repeat prescription requests should **not** be issued from acute templates
- Where appropriate GP Practices should consider eRD (Electronic Repeat Dispensing) following an Appliances Use Review (AUR) by a community stoma nurse.

Community Stoma Team

North Norfolk: 07850 644468

Norwich: 07923232812

South Norfolk: 07841 913145

West Norfolk: 01553 613234