

eRD Community Pharmacy Checklist

As per Electronic Repeat Dispensing (eRD) - guide for pharmacists and pharmacy technicians to initiate in GP surgeries, all local pharmacies must be contacted and advised that the surgery is going to be initiating eRD.

Check whether the pharmacy currently process eRD prescriptions.

If yes, do they ask the required questions each time they hand out an eRD prescription

- Have you seen any health professionals (GP, nurse or hospital doctor), since your last repeat prescription was supplied?
- Have you recently started taking any new medicines - either on prescription or that you have bought over the counter?
- Have you been having any problems with your medication or experiencing any side effects?
- Are there any items on your repeat prescription that you don't need this month?

Are they up to date with their claiming. Failing to claim on time may affect the next issue being ready for the patient. There may be increased staff shortages at this time.

If the pharmacy is currently not processing eRD

Are they aware of the service and how it works?

Check if they have SOPs in place and have staff read & understood them.

Have they completed relevant training? This a requirement to deliver this essential service. There is an online CPPE package they can complete www.cppe.ac.uk,

The following links can be emailed to the pharmacies:

3 min video which explains eRD

<https://www.youtube.com/watch?v=zzaNeAaelAo&feature=youtu.be>

15 minute e-learning module

<https://learning.necsu.nhs.uk/nhs-digital-electronic-repeat-dispensing-elearning/>

https://wessexahsn.org.uk/img/projects/Electronic%20Dispensing%20Handbook_Digital_WEB_S.pdf

<https://digital.nhs.uk/services/electronic-prescription-service/electronic-repeat-dispensing-fordispensers>

Support is available from the LPC – info@norfolkpharmacies.co.uk

<https://psnc.org.uk/norfolk-lpc/health-wellbeing/eps-electronic-prescription-service/>

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2.0	Dec 2023	Updated by Jen Carroll, TAG Lead Technician	Final	Format and accessibility checks in preparation for transfer to Knowledge NoW website. Content not reviewed. Review date amended to Dec 2024